

19 April 2023

File Ref: OIAPR-1274023063-11

[REDACTED]

Tēnā koe [REDACTED]

### **Request for information 2023-072**

I refer to your request for information dated 21 March 2023, which was received by Greater Wellington Regional Council (Greater Wellington) on 21 March 2023. You have requested the following:

*“Can you please provide me with your data on arrival times at the station of Waikanae/Wellington trains*

*Please also advise why you shut toilets at Paraparaumu over weekends. And why there are no toilets in the \$8 million transport hub, open 24/7.”*

#### **Greater Wellington’s response follows:**

*1. Can you please provide me with your data on arrival times at the station of Waikanae/Wellington trains*

We have interpreted your request to be in relation to the relative punctuality of trains arriving at Paraparaumu Station, as compared to the timetabled arrival time. Please refer to **Attachment 1**. It covers the Kapiti Line services for the period 1 April 2021 to 2 April 2023, and how many services are in each time bracket from 10 minutes ahead of the scheduled timetable through to 60+ minutes delayed. For your information we have also provided data on the service being ahead of time and when it has arrived on time. If you would like further information for punctuality of trains at other stations on the Kapiti line please let us know.

Please note there is likely to be a slight skewing of the data as it does include Porirua and Plimmerton services i.e., terminating at either station. To separate this data would require much time and may possibly incur a charge depending on how much time would be required to separate the information to only include Waikanae / Wellington services.

*2. Please also advise why you shut toilets at Paraparaumu over weekends. And why there are no toilets in the \$8 million transport hub, open 24/7.*

Southbound platform:

The toilets at the Paraparaumu Station southbound platform are open 8:30am – 6:00pm on the weekends.

Northbound platform:

We are currently planning a refurbishment of the station building on the northbound platform including the toilets. We expect this to be completed in the next 12 months. Upon completion, it is likely that these toilets will also be opened on the weekends.

As the transport hub is situated right next to the northbound platform, it was decided that it would be better to refurbish the toilets in the station building and extend hours of operation rather than build a standalone toilet for the transport hub.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Local Government Official Information and Meetings Act 1987.

Please note that it is our policy to proactively release our responses to official information requests where possible. Our response to your request will be published shortly on Greater Wellington's website with your personal information removed.

Nāku iti noa, nā



**Tim Shackleton**

Kaiwhakahaere Matua Waka-ā-atea | Acting General Manager Metlink