

1 November 2024

File Ref: OIAPR-1274023063-31945

By email: [REDACTED]

Tēnā koe [REDACTED]

Request for information 2024-269

I refer to your request for information dated 16 October 2024, which was received by Greater Wellington Regional Council (Greater Wellington) on 16 October 2024. You have requested the following:

“Thorndon Quay – Works outside Gun City

How many bus passengers alight or board at the 2 stops that are currently being moved?”

Greater Wellington’s response follows:

The bus stops you have requested information about (stops 5026 and 5488) will soon move from their current locations to new permanent locations approximately 100 metres southwest along Hutt Road as part of work started under the *Let's Get Wellington Moving* project.

The Hutt Road/Thorndon Quay project is designed to optimise stop locations to balance stop spacing and local access. This will support faster journeys for bus passengers while also retaining local access.

The road improvement works being undertaken by Wellington City Council in and around the current locations of bus stops 5026 and 5488 have been underway since 4 June 2024, with the night work running for approximately four weeks. This resulted in the bus stops being moved temporarily by more than 200 metres each.

Day road works in the area commenced in August 2024, resulting in the northbound stop moving by a few metres, with no need for a temporary stop for the southbound stop.

Greater Wellington understands the road improvement works will be completed shortly.

Given the ongoing recent road works in and around both bus stops and the disruption this may have caused bus passengers using these stops, Greater Wellington is providing the below data for two typical weeks of travel (20 to 26 May 2024, and 27 May to 2 June 2024). It shows the number of passengers who used the stops and on which days.

Date	Day	5026: Hutt Road at Aotea Quay	5026: Hutt Road at Aotea Quay	5488: Hutt Road at Aotea Quay (to City)	5488: Hutt Road at Aotea Quay (to City)
		Boardings	Alightings	Boardings	Alightings
20 May 2024	Monday	9	21	21	9
21 May 2024	Tuesday	5	16	21	5
22 May 2024	Wednesday	11	20	16	5
23 May 2024	Thursday	7	16	16	7
24 May 2024	Friday	6	17	16	6
25 May 2024	Saturday	3	7	13	2
26 May 2024	Sunday	0	5	5	1
27 May 2024	Monday	6	15	20	7
28 May 2024	Tuesday	8	12	18	8
29 May 2024	Wednesday	7	19	21	11
30 May 2024	Thursday	7	16	15	13
31 May 2024	Friday	10	17	9	6
1 Jun 2024	Saturday	2	2	3	3
2 Jun 2024	Sunday	2	3	5	1

For the entire month of May 2024, please refer to the below aggregated data.

May 2024	5026: Hutt Road at Aotea Quay Boardings	5026: Hutt Road at Aotea Quay Alightings	5488: Hutt Road at Aotea Quay (to City) Boarding	5488: Hutt Road at Aotea Quay (to City) Alightings
May 2024	181	437	447	231

I trust you find the information provided helpful.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Local Government Official Information and Meetings Act 1987.

Please note that it is our policy to proactively release our responses to official information requests where appropriate. Our response to your request will be published shortly on Greater Wellington's website with your personal information removed.

Nāku iti noa, nā



Samantha Gain

Kaiwhakahaere Matua Waka-ā-atea | Group Manager Metlink